



CITY OF CRESTVIEW WATER/SEWER/GARBAGE APPLICATION

Entered by: _____

Date: _____

CID: _____

Deposit Amount: \$ _____

LID: _____

Transferring LID: _____

New Service

Name Change

Address Change

Disconnect

Transfer

Name: _____

Last

First

MI

Service Address _____

Transferring Address _____

Mailing Address _____

City _____ State _____ Zip _____

Home Phone _____

Work Phone _____

Last four # of S.S. # _____

Driver's License # _____

Date Service to be Connected: _____

Date Service Disconnected _____

Applicant Signature

Date

DEPOSIT AMOUNT DUE UPON APPROVAL OF APPLICATION

INSIDE RESIDENTIAL \$60.00

OUTSIDE RESIDENTIAL \$90.00

INSIDE COMMERCIAL \$250.00

OUTSIDE COMMERCIAL \$300.00

Funding Requirements for our USDA Loans require that we collect ethnicity information to document nondiscrimination. Please check a box below:

Race: _____

Ethnicity - Non-Hispanic _____ **Hispanic** _____

Gender - M **F**

The reading of water meters will commence with the first of each month and every effort will be made to read given meters at the same time each month so as to maintain a constant billing cycle.

Utility bills shall be computed, prepared and mailed or delivered so as to reach local customers by the first working day of each month. Bills shall provide a net amount based on the rates and charges specified by this article and a gross amount which shall be 110 percent of the net amount.

Bills are due upon receipt by the customer in the net amount. Payments of current bills received in the city utility office on or before the fifteenth day of the current month, or the first working day thereafter in the event of an intervening weekend or recognized holiday, will be accepted in full payment of the net amount reflected on the bill. Payments made and received in the city utility office thereafter shall be due in the gross amount reflected on the utility bill.

When any utility bill shall remain unpaid as of the fifteenth (15th) day of the following month, the clerk shall deem utility service to have been immediately discontinued and shall issue a cut-off order to the public services department to physically cut off the water supply to the failing customer, after which and within 15 days in any event, the clerk shall appropriate all or any needed portion of the failing customer's utility deposit and shall apply such deposit toward payment of outstanding utility charges due from the failing customer. Should any portion of the utility deposit therein remain, it shall, upon request of the failing customer, be refunded to him.

If past due balance is not received in the city utility office prior to the fifteenth (15th) of the month, services will be disconnected and a \$25.00 reconnect fee will be assessed. A 10% late fee will be assessed on payments received after the fifteenth (15th) of the month. Payments can be made after hours at the white utility drop-box located at 198 North Wilson Street. Office hours are 8:00 a.m. to 5:00 p.m., Monday through Friday. For account information, please call 850-682-6131.